



**Pacific Gas and  
Electric Company**

October 10, 2017

**Update: We will begin upgrading our natural gas pipeline in your neighborhood. Please read for more information.**

Dear Valued Customer:

In June, Pacific Gas and Electric Company (PG&E) wrote to you about removing pressure-regulating equipment on our natural gas pipeline near Hollis Street between 53rd Street and West MacArthur Boulevard in Emeryville. This pipeline project is part of our commitment towards providing safe, reliable and affordable natural gas service to our customers.

We are now writing with a project update. This project was postponed earlier this year and will now start in mid-October and continue until late December. Weather and other factors affecting safe working conditions may impact our schedule.

#### **What you can expect**

This project involves replacing the existing pressure regulator with a more modern system using proven installation techniques. You will see PG&E, contractor trucks and other heavy equipment in your area. Our work should not interrupt your gas service, but we will contact you directly if there are any changes. You may hear a loud steady noise and notice the smell of natural gas as we empty the pipeline in a controlled and safe manner. This is normal when crews are working, but we encourage anyone who has concerns to call us at **1-800-743-5000**.

#### **Traffic impacts**

This work may affect traffic (lane closures, traffic control, etc.) at times. Crews will be working Monday through Saturday. PG&E will clearly mark all work areas, and traffic flaggers will help to direct traffic. Please plan for minor delays when driving through this area.

#### **Your local contact if you have questions**

We encourage you to contact your local PG&E representative **Roxanne Cruz at 650-291-9894** or send an email to [gasprojectinfo@pge.com](mailto:gasprojectinfo@pge.com). Safety is at the heart of everything we do—we appreciate your patience as we enhance the pipeline safety and reliability in your neighborhood.

Sincerely,

Vitaly Tyurin  
East Bay Division Senior Manager  
Pacific Gas and Electric Company

PRE\_HPR-Hollis & Park Update 30986351

Para ayuda en español por favor llame al **1-800-660-6789**.

要用粵語/國語請求協助，請致電**1-800-893-9555**。

For more information on pipeline safety programs,  
call our **Gas System Help Line at 1-888-743-7431**

Visit [pge.com/gas](http://pge.com/gas) to learn about PG&E's natural gas system

**Dig safely. Call 811 first.**

Visit [pge.com/811](http://pge.com/811)

for more information.



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Kung kailangang makipag-usap sa nakakasalita ng Tagalog, tumawag sa **1-888-743-7431**.

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Để được giúp đỡ bằng tiếng Việt, xin gọi **1-800-298-8438**.