



COVID-19 INDUSTRY GUIDANCE:

Campgrounds, RV Parks, Ski Operators, and Other Outdoor Recreation

December 1, 2020

This guidance is designed to address sectors and activities opening statewide. However, local health officers may implement more stringent rules tailored to local epidemiological conditions, so employers should also confirm relevant local opening policies.



OVERVIEW

On March 19, 2020, the State Public Health Officer and Director of the California Department of Public Health issued an order requiring most Californians to stay at home to disrupt the spread of COVID-19 among the population.

The impact of COVID-19 on the health of Californians is not yet fully known. Reported illness ranges from very mild (some people have no symptoms) to severe illness that may result in death. Certain groups, including people aged 65 or older and those with serious underlying medical conditions, such as heart or lung disease or diabetes, are at higher risk of hospitalization and serious complications. Transmission is most likely when people are in close contact or in a poorly ventilated area with an infected person, even if that person does not have any symptoms or has not yet developed symptoms.

Precise information about the number and rates of COVID-19 by industry or occupational groups, including among critical infrastructure workers, is not available at this time. There have been multiple outbreaks in a range of workplaces, indicating that workers are at risk of acquiring or transmitting COVID-19 infection. Examples of these workplaces include hospitals, long-term care facilities, prisons, food production, warehouses, meat processing plants, restaurants, and grocery stores.

As stay-at-home orders are modified, it is essential that all possible steps be taken to ensure the safety of workers and the public.

Key prevention practices include:

- ✓ ensuring adequate ventilation in all spaces,
- ✓ physical distancing to the maximum extent possible,
- ✓ use of face coverings by workers (where respiratory protection is not required) and customers/clients,
- ✓ frequent handwashing and regular cleaning and disinfection,
- ✓ training workers on these and other elements of the COVID-19 prevention plan.

In addition, it will be critical to have in place appropriate processes to identify new cases of illness in workplaces and, when they are identified, to intervene quickly and work with public health authorities to halt the spread of the virus.

PURPOSE

This document provides guidance for campgrounds, RV parks, ski operators (see section on Additional Considerations for Ski Operators), and outdoor recreation operators/providers to support a safe, clean environment for the public, workers, interns and trainees, and volunteers. Businesses in these industries are open across all tiers but must follow the modifications in this guidance.

For the most updated information on county tier status, visit the [Blueprint for a Safer Economy](#). Please note that local health departments can have more restrictive criteria and different closures. Find [your county's local information](#).

NOTE: Campgrounds, RV parks, ski operators, and other outdoor recreation operators may have a number of operational aspects and service offerings that require review of and adherence to other guidance on the [Industry Guidance to Reduce Risk](#) site. Businesses must review this guidance to apply the appropriate protocols to all aspects of their operations. Such operations include:

- Food service, concessions, and bars (Restaurant guidance)
- Gift shops, equipment rental, and retail operations (Retail guidance)
- Hotels and lodging (Hotels, Lodging, and Short-Term Rentals guidance)
- Games and activities, including miniature golf and arcades (Family Entertainment Centers guidance)
- Amusement rides and attractions (Amusement and Theme Park guidance)
- Gyms and fitness, including swimming pools and hot tubs (Fitness Facilities guidance)
- Cohorts for children and youth (Cohort guidance)
- Youth sports (Youth Sports guidance)
- Day camps (Day Camps guidance)
- Shuttles and other transit (Public and Private Passenger Carriers, Transit, and Intercity Passenger Rail guidance)
 - Limit shuttle service whenever possible and in accordance with obligations to individuals with disabilities.
- Grounds and building maintenance and custodial services (Limited Services guidance)
- Temporary structures for outdoor business operations (see [CDPH guidance](#))
- Outdoor playgrounds (see [CDPH Outdoor Playground guidance](#))

This guidance is not intended for concert, performance, or entertainment venues. Those types of establishments should remain closed until they are allowed to resume modified or full operation through a specific reopening order or guidance.

The guidance is not intended to revoke or repeal any worker rights, either statutory, regulatory or collectively bargained, and is not exhaustive, as it does not include county

health orders, nor is it a substitute for any or newly created safety and health-related regulatory requirements such as those of Cal/OSHA, including a pending [Emergency Temporary Standard](#) expected to go into effect soon.¹ Stay current on changes to public health guidance and state/local orders, as the COVID-19 situation continues. Cal/OSHA has more safety and health guidance on their [Cal/OSHA Guidance on Requirements to Protect Workers from Coronavirus webpage](#). The California Department of Parks and Recreation has an [online resource center for state parks](#) and operational updates, including safety information, are available for national parks on the [National Park Service webpage](#). CDC has additional guidance [for parks and recreational facilities administrators](#).

Required Use of Face Coverings

Consult the [CDPH Guidance on the Use of Face Coverings](#), which broadly requires the use of face coverings for both members of the public and workers in all public and workplace settings outside the home. Complete details, including all requirements and exemptions to these rules, can be found in the [guidance, which should be checked periodically for updates](#).

For the most updated information on county status, visit [Blueprint for a Safer Economy](#). Please note that local health departments can have more restrictive criteria and different closures. Find [your county's local information](#).



Workplace Specific Plan

- Establish a written, workplace-specific COVID-19 prevention plan at every location and/or facility, perform a comprehensive risk assessment of all work areas and work tasks, and designate a person at each area to implement the plan.
- Incorporate the [CDPH Face Covering Guidance](#) into the Workplace Specific Plan and include a policy for handling exemptions.
- Identify contact information for the local health department where the facility is located for communicating information about COVID-19 outbreaks among workers or visitors.
- Train and communicate with workers and worker representatives on the plan and make the plan available to workers and their representatives.
- Regularly evaluate all areas for compliance with the plan and document and correct deficiencies identified.
- Investigate any COVID-19 illness and determine if any work-related factors could have contributed to risk of infection. Update the plan as needed to prevent further cases.
- Implement the necessary processes and protocols to be when a workplace has an outbreak, in accordance with [CDPH guidelines](#) and orders or guidance from the local health department.
- Develop a process to implement quarantine measures for any campground or RV park workers that live on-site.
- Identify close contacts (within six feet for a cumulative total of 15 minutes or more over a 24-hour period) of an infected person and take steps to isolate COVID-19 positive worker(s) and close contacts.
- Notify all employees in writing, and employers of subcontracted employees, who may have been exposed to COVID-19 and report workplace outbreaks to the local health department. For additional information on employer responsibilities under [AB 685](#) (Chapter 84, Statutes of 2020), refer to the [Enhanced Enforcement and Employer Reporting Requirements](#) from Cal/OSHA and the [Employer Questions about AB 685](#) from CDPH.
- Adhere to the guidelines below. Failure to do so could result in workplace illnesses that may cause a facility to be temporarily impacted or closed.



Topics for Worker Training

- Information on [COVID-19](#), how to prevent it from spreading, and which [people are at higher risk](#) for severe illness or death.
- Self-screening at home, including temperature and/or symptom checks using [CDC guidelines](#).
- The importance of not coming to work:
 - If a worker has symptoms of COVID-19 as described by the CDC, such as a fever or chills, cough, shortness of breath or difficulty breathing, fatigue, muscle or body aches, headache, new loss of taste or smell, sore throat, congestion or runny nose, nausea, vomiting, or diarrhea, OR
 - If a worker was diagnosed with COVID-19 and has not yet been released from isolation, OR
 - If, within the past 14 days, a worker has had contact with someone who has been diagnosed with COVID-19 and is considered potentially infectious (i.e. still on isolation).
- To return to work after a worker receives a COVID-19 diagnosis only after meeting [CDPH Guidance on Returning to Work or School Following COVID-19 Diagnosis](#).
- To seek medical attention if their symptoms become severe, including persistent pain or pressure in the chest, confusion, or bluish lips or face. Updates and further details are available on [CDC's webpage](#).
- The importance of frequent handwashing with soap and water, including scrubbing with soap for 20 seconds (or using hand sanitizer with at least 60% ethanol (preferred) or 70% isopropanol (if the product is inaccessible to unsupervised children) when workers cannot get to a sink or handwashing station, per [CDC guidelines](#)). Never use hand sanitizers with [methanol](#) due to its high toxicity to both children and adults.
- The importance of physical distancing, both at work and off work time (see Physical Distancing section below).
- Proper use of face coverings, including:
 - Face coverings provide some protection to the wearer but are not designed to meet standards for filtering virus-containing particles.
 - Face coverings do not replace the need for physical distancing and frequent handwashing.
 - Face coverings must cover the nose and mouth.

- o Workers should wash or sanitize hands before and after using or adjusting face coverings.
- o Avoid touching eyes, nose, and mouth.
- o Face coverings must not be shared and should be washed or discarded after each shift.
- Information contained in the [CDPH Face Covering Guidance](#), which mandates the circumstances in which face coverings must be worn and the exemptions, as well as any policies, work rules, and practices the employer has adopted to ensure the use of face coverings. Training should also include the employer's policies on how people who are exempted from wearing a face covering will be handled.
- Ensure any independent contractors, temporary or contract workers, or volunteers, including camp hosts, are also properly trained in COVID-19 prevention policies and have necessary supplies and PPE. Discuss these responsibilities ahead of time with organizations supplying temporary and/or contract workers or volunteers.
- Information on paid leave benefits the worker may be entitled to receive that would make it financially easier to stay at home. See additional information on [government programs supporting sick leave and workers' compensation for COVID-19](#), including workers' sick leave rights under the [Families First Coronavirus Response Act](#).



Individual Control Measures and Screening

- Provide temperature and/or symptom screenings for all workers at the beginning of their shift and any vendors or contractors entering the campground, RV park, or outdoor recreation facility. Make sure the temperature/symptom screener avoids close contact with workers to the extent possible.
- If requiring self-screening at home, which is an appropriate alternative to providing it at the establishment, ensure that screening was performed prior to the worker leaving the home for their shift and follows [CDC guidelines](#), as described in the Topics for Worker Training section above.
- Encourage workers who are sick or exhibiting symptoms of COVID-19 to stay home.
- Employers must provide and ensure workers use all required protective equipment, including eye protection and gloves where necessary.
- Employers should consider where disposable glove use may be helpful to supplement frequent handwashing or use of hand sanitizer; examples are for workers who are screening others for symptoms or handling commonly touched items.

- Employers must take reasonable measures to remind workers that they should use face coverings and frequently wash their hands with soap and water or use hand sanitizer.
- Employers must ensure workers maintain six feet of distance from others whenever possible. When it is not possible, the length and frequency of interaction should be kept to a minimum. Where job duties require regular interaction, employers should offer a secondary barrier (i.e. face shields or safety goggles) for use by workers who wish to use one and permit workers to use their own if they prefer.
- Contact visitors with reservations at campgrounds, RV parks, ski facilities, or other facilities, if feasible, before their scheduled arrival to confirm the reservation and ask if they or someone in their household is exhibiting any COVID-19 symptoms. If the customer or visitor answers in the affirmative reschedule or cancel the reservation.
- Customers should be temperature and/or symptom screened upon arrival, asked to use hand sanitizer, and must bring and wear a face covering if not exempted per the [CDPH Face Covering Guidance](#). Outdoor recreation operators must cancel reservations for individuals/parties with symptomatic guests and refuse entry.
- All visitors and customers must wear face coverings in compliance with the [CDPH Face Covering Guidance](#), which requires face coverings at all times when outside of the home, with some exceptions. As part of the requirement, remind customers in advance to bring a face covering and make them available to anyone who arrives without one, if possible.
- For most outdoor recreation activities, face coverings should be worn while playing or engaged in physical exercise except when individuals can maintain at least six feet of physical distancing from others not in their household. Examples include persons who are actively engaged in recreation, e.g. riding horses, rock climbing, skiing, or snowboarding outdoors. Consistent with the [CDPH Face Covering Guidance](#), such persons must have a face covering with them at all times and must put it on when they are within six feet of others who are not in their household.
- Outdoor recreation operators should take steps to ensure visitors are fully aware of the facility's new policies and procedures prior to their arrival. Such policies should include the right for operators to cancel reservations for parties with symptomatic visitors; new check-in and facility entrance procedures; face covering and physical distancing requirements; and cleaning and disinfecting schedules for accommodations, amenities, and common areas like the check-in/registration area and the park general store or visitor center.

- Outdoor recreation operators should take steps to make the public aware of new protocols at the facilities. This could include using social media, website, texts, email, newsletters, etc., to communicate the steps being taken to protect customers, visitors, and workers so that they are familiar with updated policies (e.g. the required use of face coverings at all times and physical distancing requirements) before arriving at the facility.



Considerations for Customers and Visitors Engaged in Outdoor Recreation

- When camping, skiing, hiking, exploring the backcountry, or engaging in any other outdoor recreation, visitors should make sure they plan ahead. Plan your travel in a safe and responsible way. Be mindful that backcountry and rescue operations require many emergency responders and extra demands on those healthcare resources puts everyone at risk.
- When possible, visitors should make reservations and purchase permits, firewood, ice, and other items online or by phone before arriving on site. Cash-less and minimal-contact transactions are becoming a common operating procedure in many establishments to avoid lines and person-to-person interactions. This will help protect visitors and workers.
- Visitors should be prepared to be as self-contained and self-sufficient as possible. For example, arrive prepared with your own recreational equipment, if possible, soap, surface disinfectant supplies, hand sanitizer, paper towels/hand towels, and toilet paper. It is also advisable to bring disinfecting wipes to clean up before and after use of common facilities. Bring your own sports equipment, towels, ski gear, first aid supplies, and other items needed for outdoor recreation whenever possible. Visitors should bring plastic table cloths for picnic tables that can be disposed of or taken back home for washing.
- To ensure physical distancing can be maintained, visitors should set up their campsite or picnic areas to maximize distance from adjacent campsites and picnic sites that host people from different households.
- Visitors should be prepared to follow all rules and updated policies at campgrounds, RV parks, ski operators, and other outdoor recreational areas, including public parks, walking trails, and marinas. These new rules and policies could include:
 - Come to the park or facility prepared. Many programs and facilities will be canceled or closed, so visitors should check online resources for updated information about rule changes and closures to know what to expect upon arrival. For example, some outdoor recreation areas may not open immediately due to the time required for gates to be unlocked, sites to be serviced, and potential for crowding.

- Observe all cleaning protocols for self-service facilities and amenities before using them.
- Leave furniture, such as picnic tables and chairs, as they were found as park workers may have appropriately spaced these items to encourage physical distancing.
- Follow directional signage – e.g., wait your turn and abide by capacity limits – that will promote physical distancing in buildings, at overlooks, and around other confining spaces.



Ventilation, Cleaning, and Disinfecting Protocols

- Establishments should increase fresh air circulation by opening windows or doors, if possible, and in accordance with security and safety protocols.
- For indoor locations, maximize the amount of outdoor air supplied by ventilation systems. Install the highest efficiency filters compatible with the ventilation system.
- Where possible, install portable high-efficiency air cleaners, upgrade the building's air filters to the highest efficiency possible, and make other modifications to increase the quantity of outside air and ventilation in offices and other indoor spaces.
- Check the [CDPH website](#) periodically for updates on indoor air quality and ventilation guidance for airborne diseases in indoor settings.
- Cleaning and disinfecting protocols are important for high-touch surfaces in lobbies, check-in areas, restrooms, golf carts or vehicle steering wheels, ski lifts or gondolas, or other areas including loading stations and queue areas. Regularly clean and disinfect all surfaces frequently touched by customers or workers, including rental counters, seating areas etc.
- Ensure adequate worker capacity and available cleaning and disinfecting supplies to reopen equipment rental operations. All rented or shared equipment and items must be cleaned and disinfected between customer use, including sports equipment, skis, jackets, helmets, kayaks, surf or paddle boards, canoes, bikes, fishing gear, life vests, and other items.
- Outdoor recreation operators should consult with equipment manufacturers to determine the appropriate disinfection steps, particularly for soft, porous surfaces. "Soft goods," such as life jackets, wetsuits, cotton lead ropes, saddle bags, backpacks, and the interior

of ski boots, require an effective cleaning procedure as recommended by the manufacturer. Encourage visitors to bring and use their own equipment wherever possible.

- Equip customer reception, check-in areas, equipment rental locations, workstations, and other areas with proper sanitation products, including hand sanitizer and disinfectant wipes.
- Where possible, avoid cash transactions and utilize credit card readers that enable customers to insert/swipe their own cards, so workers do not have to do it for them. If the credit card machines break physical distance, workers should step back while the customer makes payment. Where feasible and appropriate, work with payment partners to increase the dollar limits for purchases that do not require a Personal Identification Number (PIN) or a signature.
- Assign one worker to each Point-of-Sale (POS) terminal, if possible. Clean and disinfect terminals between each user and after each shift. If multiple workers are assigned to one POS terminal, workers should wash their hands with soap and water or use hand sanitizer before and after each use.
- Oftentimes restroom facilities without running water, such as portable toilets and vault toilets, are not stocked with hand hygiene products. Encourage visitors to be prepared to bring their own hand sanitizer with at least 60% ethanol or 70% isopropyl alcohol for use in these facilities. If provided, make sure portable handwashing stations are maintained and soap, towel, and water supplies are kept full.
- Ensure that sanitary facilities stay operational and stocked at all times and provide additional soap, paper towels, and hand sanitizer when needed. Provide resources to promote personal hygiene. This will include tissues, no-touch trash cans, hand soap, adequate time for handwashing, alcohol-based hand sanitizers, disinfectant wipes, and disposable towels
- Provide additional handwashing or hand sanitizer hygiene stations throughout facilities, lobbies, equipment rental areas, help counters, information desks, ticket booth windows, dining areas, gift shops, and entry points.
- Make hand sanitizer available for customers and visitors, where possible, to use when activity items come into contact with shared surfaces. Encourage customers to wash hands and/or use hand sanitizer often while using equipment and items. Remind members of the public (with signs and/or verbally) not to touch their eyes, nose, and mouth.
- Encourage customers and visitors to pack out what they pack in, wherever possible, to minimize the amount of trash workers must dispose of at the campsite, park, trailhead, or other facility.

- Water filling stations, RV dump stations, and propane filling stations must be cleaned and disinfected each day and workers should wipe down the equipment after each use. If possible, place hand sanitizer near these facilities for visitor and worker use.
- Workers should avoid sharing tools, phones, electronics, and office supplies as much as possible and, where feasible, ensure workers have dedicated workstations for their personal use. Never share PPE.
- Discontinue the shared use of audio headsets, tools, and other equipment between workers unless the equipment can be properly disinfected after use. Consult equipment manufacturers to determine appropriate disinfection steps, particularly for soft, porous surfaces such as foam earmuffs. Consider providing disposable earphone covers where possible.
- When choosing disinfecting chemicals, use products approved for use against COVID-19 on the [Environmental Protection Agency \(EPA\)-approved](#) list and follow product instructions. Use disinfectants labeled to be effective against emerging viral pathogens, diluted household bleach solutions (5 tablespoons per gallon of water), or alcohol solutions with at least 70% alcohol that are appropriate for the surface. Provide workers training on the chemical hazards, manufacturer's directions, ventilation requirements, and Cal/OSHA requirements for safe use. Workers using cleaners or disinfectants must wear gloves and other protective equipment as required by the product. Follow the [asthma-safer cleaning methods](#) recommended by the California Department of Public Health and ensure proper ventilation.
- Follow [CDC guidelines](#) to ensure that all water systems are safe to use after a prolonged facility shutdown to minimize the risk of [Legionnaires' disease](#) and other diseases associated with water.
- Provide time for workers to implement cleaning practices during their shift. Cleaning assignments should be assigned during working hours as part of the worker's job duties. Consider procuring third-party cleaning services where feasible and appropriate.
- Where possible, do not clean floors by sweeping or other methods that can disperse pathogens into the air unless all persons in the area have appropriate PPE. Use a vacuum with a HEPA filter wherever possible.
- After each visitor stay, amenities at campgrounds and park areas should be properly wiped down, cleaned, and disinfected. This includes BBQ grills, chairs, all secondary seating (e.g. swings or benches), water spigots, and RV electrical and water hook-ups.



Physical Distancing Guidelines

- **WARNING:** physical distancing alone is insufficient to prevent transmission of COVID-19 and physical distances greater than six feet are recommended for high-exertion activities.
- Implement measures to ensure physical distancing of at least six feet between and among workers, visitors, and people from different households. This could include installing a Plexiglas barrier between workers and visitors in stores, lobbies, reception areas, or visitor centers or using visual cues to guide visitors where to stand or queue. Visitors and customers should also be directed where to stand, using visual and/or verbal cues as appropriate, when waiting in line or using water filling stations, RV dump stations, propane filling stations, and other similar service locations.
- Wherever possible, implement staggered worker shifts, work in assigned teams, vary arrival and departure, and stagger breaks in compliance with wage and hour regulations to avoid interaction or grouping among workers.
- Avoid shaking hands, bumping fists or elbows, and other physical contact.
- Consider offering workers who request modified duties options that minimize their contact with visitors, customers, and other workers (e.g., managing inventory or managing administrative needs through telework).
- Operators should monitor areas where people are likely to gather and ensure that physical distancing and other guidelines are followed. These areas might include sports fields, skateparks, basketball courts, tennis courts, trail heads, popular day use areas, and picnic areas. Post signs on physical distancing requirements and discourage groups from gathering in larger numbers than are currently recommended or allowed by the local county.
- For facilities that provide paid, controlled outdoor activities, operators should implement a reservation system to limit the number of visitors at the facility.
- Consider implementing remote check-in options for new arrivals at campgrounds or RV parks wherever possible. Post signs at the park's entrance to communicate with visitors what they need to do upon arrival. List a phone number, for example, for visitors to contact rather than entering the registration area. Encourage the use of online payments, on-site pay stations, credit card payment, or payment over the phone, where possible.
- If remote check-in is not feasible, check-in visitors outside, if possible, and email receipts. Where necessary, escort or direct visitors directly to their site upon arrival following physical distancing requirements. Only one

household should occupy each campsite or rental unit and non-registered visitors should not be permitted entry to the campground or RV park.

- Consider implementing a process for visitors to pre-purchase items from the general store, including firewood, food items, or other goods, and have workers deliver items to the visitor's campsite or RV.
- Outdoor spaces intended for gatherings and group functions, including pavilions, communal fire rings, public-use camp kitchens, and amphitheaters should remain closed. Remove, separate, post closure signs, or tape-off all benches, common area picnic tables, and multi-person seating (including seating around fire pits) to discourage visitors from congregating.
- Smaller picnic shelters, such as those that typically accommodate only household groups, can remain open with posted physical distancing-related restrictions (e.g., limit use to one household at a time).
- Review campground and RV park sites to determine if the park needs to operate at a decreased capacity in order to maintain physical distancing.
- Adjust any workers meetings to ensure physical distancing and use smaller individual meetings at facilities to maintain physical distancing guidelines. Hold meetings with workers over the phone, via webinar, or outdoors wherever possible. Consider virtual interviewing and on-boarding for new workers when possible.



Additional Considerations for Ski Operators

- Ski operators must limit capacity and access to the base areas and all other outdoor recreation areas, which can be achieved by implementing measures including:
 - Requiring all customers to have a valid, pre-purchased lift ticket, season pass, or advanced reservation to receive access to the base areas and use the ski lift and/or gondola;
 - Discontinuing day of ticket sales;
 - Adjusting parking policies by regulating parking to lift pass holders only;
 - Requiring purchase of a parking pass with lift passes and limiting parking lot capacity to discourage public use of the facilities.
- Consider adjusting parking policies by regulating parking to season pass or lift ticket holders only and requiring a parking pass with season passes or lift tickets. Limit parking lot capacity to discourage general use of the facilities by those without season passes or lift tickets.

- Implement measures to ensure physical distancing of at least six feet at all times between people from different households, such as when guests are waiting in line or riding shuttles. This can include use of physical partitions or visual cues (e.g., floor markings or signs to indicate to where workers and customers should stand).
- All queuing at ski facilities should be performed in outdoor settings only. Minimize any indoor queuing for gondola or tram rides. Develop an outdoor queuing system prior to entry into the indoor operation. Close sections of switchback lines/queues to ensure sufficient physical distance between customers and visitors.
- Occupancy of chair lifts should be limited to a single household; exceptions may be made for persons from different households when the ride is less than 15 minutes and persons from different households are seated as far apart as possible but no less than one seat space apart.
- Enclosed carrier units (e.g. gondolas or aerial tramways) must limit capacity to single households for carrier units with capacity of 10 persons or less. For carrier units with capacity greater than 10 persons, capacity must be limited to 25% with open windows, even in inclement weather, and seating must be arranged to ensure six feet of physical distancing between members of different households. Household members do not need to be seated six feet apart.
- Adjust seat-loading patterns on chair lifts and gondolas to comply with physical distancing requirements. Examples would include seating every other carrier unit or carrier unit row, limiting capacity on a carrier unit to allow for space between household groups, etc. Include signage to help customers understand where to sit.
- As a general rule, workers should avoid physically assisting/lifting customers. If a customer needs assistance, ask another household member to help. (Workers may still need to physically assist/lift customers in the event of an evacuation).
- Ski operators must avoid activities that promote group gatherings and should be aware of state and local policies on youth and adult sports and gathering requirements to determine if ski classes, lessons, team practices, etc. can be held.
- Encourage customers to make purchases online (prior to their visit) or from apps once inside the ski facility to minimize lines and on-site payment transactions. Where possible, avoid paper tickets that require workers to handle them for scanning.
- Evaluate locker arrangements where customers store personal belongings to ensure those spaces can be regularly cleaned and disinfected and appropriately spaced to allow for physical distancing. Consider closing or rotating some sections to allow for appropriate physical distancing during

busy times. Post signs reminding customers to maintain physical distances of at least six feet and to wait for others to vacate before approaching the locker. Consider positioning a worker in the locker area to limit the number of people in the space at one time. Clean and disinfect lockers between each use or provide bags so customers can stow their personal items in those bags before placing them in a locker.

- In the event of an emergency, ski operators should consider and plan for physical distancing in areas of ingress/egress and customer staging areas.
- Cleaning and disinfecting protocols are important for high-touch surfaces on chair lifts, gondolas, trams, or other areas including loading stations and queue areas. Regularly clean and disinfect all surfaces frequently touched by customers or workers, including carrier unit seating areas, handrails, arm rests, restraints, handholds, and grab bars, etc.
- Develop the frequency and approach to the cleaning and disinfecting process in accordance with the cleaning product instructions and the vehicle, lift, or tramway manufacturer's directions and based on the type of surface being cleaned. Make sure virus kill times and drying times are considered prior to opening chair lifts, gondolas, etc. Make sure the chair lift or gondola is secured (including safety lock outs as needed) so workers can safely access the areas they need to clean.



Additional Considerations for Other Outdoor Recreation

- Most organized activities and sports, such as basketball, baseball, soccer, and football, that are held on park fields, open areas, and courts are limited to Youth Sport Guidance. Consult the [Youth Sport Guidance](#) and with local public health officials to determine the extent to which coaches and athletes who are not from the same household or living unit are allowed to be in close proximity. Members of the same household may engage in such activities and sports together.
- High contact, high risk activities and sports that require close contact of less than six feet in distance between members of different households should be suspended until permitted to resume. This includes group sporting events, pick-up basketball, intermural sports activities, races, or dances. See [Youth Sport Guidance](#) for further information on what activities are allowed.
- Limit close contact outdoor recreation activities to household units. This includes boat rentals, basketball and volleyball games, rope courses, and climbing walls. At campgrounds and RV parks, consider whether nature walks, movie nights, mini-golf, geocaching, scavenger hunts, or other activities can be developed for household units in a way that maintains physical distancing.

- Modify outdoor recreational activities, where necessary, to allow for multiple households to utilize the facility or the equipment while maintaining physical distancing. Such modifications will be specific for each activity and depend on the capacity of the facility, but some examples include:
 - Stagger tee times at golf courses and require one household per golf cart.
 - Limit the capacity on small group guided fishing, hunting, or chartered boat trips or reconfigure seating on boats or other vehicles.
 - Set up a schedule of access times to limit the capacity of people in a barn or equine facility if demand requires scheduling to maintain physical distancing.
- Modify outdoor recreational activities, where necessary, to ensure proper cleaning and disinfecting protocols (including emphasis on good hand hygiene before and after use of shared equipment and frequently touched surfaces) can be implemented. Such measures will be specific for the type of activity and the capacity of the facility but some examples include:
 - Encourage visitors to bring all of their own equipment, wherever possible, to minimize sharing of equipment.
 - Individual campsites should be occupied by members of the same household.
 - At equine facilities, clean and disinfect gate latches, spray nozzles, cross tie snaps, pitchforks, wheelbarrows, and other frequently used items regularly or after contact with personnel.
 - For-hire fishing and small group charter operations must ensure customers have access to handwashing facilities or proper hand sanitizer on the vessel.
 - Clean and sanitize arrows before and after use at archery ranges.
- When outfitting people with helmets, gear, protective clothing, lifejackets, or other items, workers should maintain physical distance. Where possible, workers should demonstrate how to properly don and doff equipment rather than breaking physical distance to assist.



Additional Considerations for Communal Restroom and Shower Facilities

- Campground, RV park, ski operators, and other outdoor recreation operators should consider staffing and other capacity and resource needs to ensure that shared, public restrooms can be cleaned and disinfected throughout the day.
- Shared restroom facilities should be cleaned regularly using [EPA-registered disinfectants](#) throughout the day. High-touch surfaces such as faucets, toilets, doorknobs, and light switches must be frequently cleaned and disinfected. Workers should be trained on the hazards and proper use of new products per Cal/OSHA requirements and be provided with any required protective equipment for the specific cleaning products in use, such as eye protection or gloves.
- Create and post a cleaning schedule in every open restroom facility. Post the cleaning schedule on the front of the door so visitors know when they can/cannot use the restroom. Make sure to close the restroom during the cleaning and disinfecting process.
- Consider using a checklist or audit system to track how often cleaning is conducted.
- Only allow shower room use if partitions are in place or signs have been posted to specify physical distancing requirements. If partitions or proper distancing are not possible, these facilities should remain closed.
- Ensure that sanitary facilities stay operational and are continuously stocked at all times. Provide additional soap, paper towels, and hand sanitizer when needed. Install hands-free devices, if possible, including motion sensor sinks, faucets, soap dispensers, sanitizer dispensers, and paper towel dispensers.
- Consider modifying doors to multi-stall restrooms to be able to be opened and closed without touching the handles, opening-devices, or powered door operators with the hand, whenever possible. If the door cannot be opened without touching the handle or door-operator with the hand, prop the door open and/or place a trash-receptacle by the door to ensure a paper towel can be readily disposed of when operating the door. The location and positioning of waste receptacles should not interfere with egress, evacuation, emergency equipment, or any reasonable accommodations provided under the Americans with Disabilities Act. Make sure trash cans are emptied regularly.
- Campground and RV park management should encourage guests staying in vehicles with toilets and showers/bathing equipment to use their own facilities rather than shared ones, if possible.

- Provide information on how to wash hands properly, including hanging signs in restrooms.



Additional Considerations for Swimming Pools and Aquatic Venues

- Campgrounds, RV parks, ski operators, and other outdoor recreation operators with swimming pools, splash pads, hot tubs, saunas, and steam rooms must take additional steps to ensure those facilities are properly cleaned and disinfected for visitor use, according to [CDC guidelines](#).
- Facilities with an openly accessible outdoor hot tub must ensure that at least six feet of distancing is maintained at all times between hot tub users not from the same household or limit its use to one household group at a time.
 - Guests should remove face coverings while they are in the hot tub, due to the likelihood they will become wet, but must wear them as required when outside of the hot tub.
 - Facilities should provide a receptacle for collection of used towels for laundry, and clean and disinfect high touch surfaces regularly.
 - Post signage regarding distancing and face covering requirements.
 - Facility staff must monitor compliance with distancing requirements and, if it is not possible to consistently maintain distancing, must discontinue use of the hot tub.
- Hot tub operations with individual, private outdoor hot tubs for hire must limit their use to one household group at a time.
 - Guests should remove face coverings while they are in the hot tub, due to the likelihood they will become wet, but must wear them as required when outside of the hot tub.
 - Post signage regarding face covering requirements.
 - Between hot tub uses, operators should collect any used towels for laundry. Clean and disinfect high touch surfaces.
- For indoor pools, face coverings must be worn when out of the water or shower areas, unless exempt from the CDPH guidance. Cloth face coverings can be difficult to breathe through when they are wet. Face coverings should be put away when not in use so they are not accidentally touched or picked up by others.
- For outdoor pools, face coverings must be worn when out of the water, unless exempt under the CDPH guidance.

- Maintain proper disinfectant levels (1-10 parts per million free chlorine or 3-8 ppm bromine) and pH (7.2-8).
- Consult with the company or engineer that designed the aquatic venue to decide which [List N disinfectants approved by the EPA](#) are best for the aquatic venue. Ensure the [safe and correct use](#) and storage of disinfectants, including storing products securely away from children.
- Set up a system so that furniture and equipment (e.g., lounge chairs) that need to be cleaned and disinfected are kept separate from furniture that has already been cleaned and disinfected. Label containers for used equipment that has not yet been cleaned and disinfected and containers for cleaned and disinfected equipment.
- Encourage visitors to bring and use their own towels. If towels are provided, launder them and clothing according to the manufacturer's instructions. Use the warmest appropriate water temperature and dry items completely. Handle towels with disposable gloves and minimal disturbance, i.e., do not shake them.
- Discourage people from sharing items, particularly those that are difficult to clean and disinfect or those that are meant to come in contact with the face (e.g., goggles, nose clips, and snorkels).
- Ensure that the facility has adequate equipment for patrons, such as kick boards, pool noodles, and other flotation devices, to minimize sharing wherever possible. Limit the use of the equipment to one patron at a time and clean and disinfect the items after each use.
- For indoor aquatic venues, introduce and circulate outdoor air as much as possible by opening windows and doors, using fans, or other methods. However, do not open windows and doors if doing so poses a safety risk to workers, visitors, or swimmers.
- Change the deck layout and other areas surrounding the pool to ensure that the standing and seating areas can support physical distancing requirements. This could include removing lounge chairs or taping off areas to discourage use.
- Provide physical cues or guides (e.g., lane lines in the water or chairs and tables on the deck) and visual cues (e.g., tape on the decks, floors, or sidewalks) and signs to ensure that workers, visitors, and swimmers stay at least six feet apart from one another, both in and out of the water.
- Where feasible, install impermeable physical barriers such as Plexiglas where workers and patrons must interact and physical distancing is difficult.
- Consider implementing reservations for pool use or implementing other mechanisms to support physical distancing. This could include reserving full-lanes for individual lap swimming, maintain swimmers in alternating lanes, and half-lanes for individual household use.

- Ensure that lifeguards who are actively lifeguarding are not also expected to monitor handwashing, use of cloth face coverings, or physical distancing. Assign this monitoring responsibility to another worker.
- Aquatic venues should avoid activities that promote group gatherings and should be aware of state and local policies on youth and adult sports and gathering requirements to determine if aquatic fitness classes, swim lessons, swim team practices, swim meets, or pool parties can be held.
- CDC's [Model Aquatic Health Code](#) has more recommendations to prevent illness and injuries at public pools in parks.



Additional Considerations for Cabins and Rental Units

- Guidance for the hotel and lodging industry, including the required modifications depending on county tier status, is available on the [Blueprint for a Safer Economy](#) website.
- Campgrounds, RV parks, ski operators, and other outdoor recreation operators with cabins or other rental units should take the proper steps to clean and disinfect those areas after each use. This includes wiping down and cleaning bed rails, tables, TV remotes, headboards, countertops, kitchen appliances, refrigerator handles, stove knobs, mirrors, and other items.
- All linens must be removed and laundered between each visitor stay, including items that appear to not have been used. When cleaning bedding, towels, or other laundered items in rental units, ensure workers wear disposable gloves when handling dirty laundry and then discard after each use. Wash hands with soap or use hand sanitizer immediately after gloves are removed. Do not store extra linens in the rental unit. Provide such items only on request.
- Do not shake dirty laundry. This will minimize the possibility of dispersing virus through the air. Launder items as appropriate in accordance with the manufacturer's instructions. If possible, launder items using the warmest appropriate water setting for the items and dry items dry completely. Clean and disinfect laundry hampers according to guidance above for surfaces. If possible, consider placing a bag liner that is either disposable and thrown away after each use or can be laundered after each use.
- Kitchen items, including pots, pans, and utensils, must be thoroughly cleaned with soap and hot water, preferably in a dishwasher, between each visitor stay. Provide adequate dish soap and new, unused sponges for each visitor upon arrival. Consider replacing utensils with one-time use dinnerware, if feasible.

- Consider instituting a 24-hour waiting period after a visitor checks out before cleaning any accommodations, including rental units.
- Any rental unit intended for large gatherings, including conferences or meetings, should not be opened until such operations can resume.



Additional Considerations for Food and Dining

- Guidance for restaurants, including the required modifications depending on county tier status, is available on the [Blueprint for a Safer Economy](#) website.
- Dine-in restaurants, bars, snack bars, and other concessions must be run in accordance with current orders and guidelines for such establishments on the [Blueprint for a Safer Economy](#) website. All self-service food stations should be closed, including coffee machines, soda fountains, or toasters.
- Where possible, customers and visitors should order food items online or over the phone and food should be available for pick-up. Walk-up snack bars or concession services should be available for pick-up of pre-ordered items. If pre-ordering is not available, ensure visitors maintain physical distancing when ordering food items.
- Snack bars and concessionaires should sell pre-packed and individually wrapped food wherever possible. Wrap silverware or plasticware individually within a napkin so people are not picking them out of a group of utensils in a basket, cup, or box.
- Encourage the use of credit cards or accept payment over the phone, if possible, for food items.
- Outdoor recreation operators should not hold potlucks or similar family-style eating and drinking events that increase the risk of cross contamination. If food and beverages must be served or shared, provide items in single-serve, disposable containers whenever possible. Workers or volunteers serving food should wash hands frequently and wear disposable gloves.



Additional Considerations for Campground and RV Park Laundry Facilities

- If necessary, adjust the operating hours for laundry room facilities to ensure that workers have adequate time to frequently clean and disinfect the laundry machine lids and doors, lint screens, tabletops and counters, chairs or benches, soap dispensers, vending machines, change machines, sinks, and other areas.

- Consider placing hand sanitizer and disinfecting wipes in the laundry room so visitors can wipe down the area before/after they use the machines.
- Remove all games, books, brochures, or other items from the laundry facilities. Remove laundry baskets or bins, if provided.
- Consider developing an appointment-type system for the laundry facilities so that workers know when the facilities are being used and visitors can avoid unnecessary interaction. Keep the laundry facilities locked between scheduled appointments to ensure adequate time for cleaning.
- If not possible to implement an appointment-type system, maintain physical distancing by closing every other machine so that six feet of physical distance can be maintained between visitors. Encourage visitors to wait outdoors while laundry is being washed/dried. Alternatively, use visual cues to direct visitors where to stand and limit access so individual visitors can use multiple machines that are together. Determine what the maximum capacity should be for the room size and post a sign on the door that states how many individuals can be in the room at one time, along with the cleaning and disinfecting schedules.



Additional Considerations for Ground and Building Maintenance

- Ground crews and building workers should refer to additional guidance on limited services available on the [Blueprint for a Safer Economy](#) website.
- Make sure all workers have been trained to use and have an adequate supply of all-purpose cleaners and disinfectants, when needed. Follow the complete [CDC guidelines for cleaning and disinfection](#).
- Clean touchable surfaces between shifts or between users, whichever is more frequent, including but not limited to working surfaces, tools, handles and latches, and controls on stationary and mobile equipment, including surfaces in the cabs of all vehicles.
- Minimize or eliminate use of shared equipment and tools. If tools are shared, disinfect between each use, according to [CDC guidelines](#). Disinfect all tools at the end of the work day.
- Require workers to wash hands or use hand sanitizer between the use of shared equipment, such as workstation tools, radios, mobilized carts, and other items.
- Janitorial or custodial workers must be told if they are going to be working in a location where an infected person has been. Qualified third-party qualified cleaning services are recommended for decontamination of affected areas.

- Any area where an infected person has been must be closed and ventilated for 24 hours, if possible, before workers can enter for cleaning. If not possible, ventilate the area for the maximum time possible, but never less than 3 hours. Alternatively, any contaminated area where access can be effectively restricted can be closed for seven days to let the virus die.
- If janitorial or custodial workers are asked to disinfect an area with known COVID-19 cases, they must not start operations until the operator has provided the proper protective equipment and hazard training, or a refresher training. Janitorial or custodial workers must wear disposable gloves for all tasks in the cleaning process, including handling trash. Workers should be reminded to wash hands with soap and water immediately after taking off the gloves or use hand sanitizer. Additional PPE might be required, including eye goggles, based on the cleaning/disinfectant products being used and whether there is a risk of splash. Janitorial workers must be provided training and information on the hazards of cleaners and disinfectants used, the availability of the safety data sheets, PPE required, and ventilation required.
- Workers should have enough ventilation (air flow) in areas where they are cleaning. If cleaning in a bathroom or other small space, make sure the door and windows are propped open.
- To reduce the risk of asthma related to disinfecting, programs should aim to select disinfectant products on the N list with asthma-safer ingredients (hydrogen peroxide, citric acid or lactic acid). Avoid products that mix these ingredients with peroxyacetic acid, sodium hypochlorite (bleach) or quaternary ammonium compounds, which can cause asthma. Follow the [asthma-safer cleaning methods](#) recommended by the California Department of Public Health.
- Workers conducting cleaning should be supplied with first aid supplies, including bandages or other items to cover any cuts, scratches, or open wounds on skin and have sufficient supply to change the bandages often.
- Customers and visitors must be reminded to maintain six feet of distance from maintenance, janitorial, or custodial workers on the maintenance team. Implement a process to regularly check in with workers to ensure visitors are following this protocol. Ensure workers are able to share such information without fear of reprisal or retaliation.
- Outdoor recreation operators should evaluate if the dog park on the grounds is large enough to accommodate visitors and their animals while maintaining proper physical distancing. If the space is not sufficient, dog parks must be expanded, occupancy-limited, or closed.

¹Additional requirements must be considered for vulnerable populations. Campgrounds, RV parks, ski operators, and other outdoor recreation operators must comply with all [Cal/OSHA](#) standards and be prepared to adhere to its guidance as well as guidance from the [Centers for Disease Control and Prevention \(CDC\)](#) and the [California Department of Public Health \(CDPH\)](#). Additionally, employers must be prepared to alter their operations as those guidelines change.

